

**SCOTT COUNTY
MENTAL HEALTH & DEVELOPMENTAL
DISABILITIES SERVICES**

**STRATEGIC PLAN
FY2004 – FY2006**

NEEDS ASSESSMENT & GOAL DEVELOPMENT

The MH/DD Advisory Committee annually reviews the year-end report information. This includes updates on progress toward the goals and issues identified statistical reports provided to the state, performance based budget indicators for funded programs, and financial data and projections. Additionally, the MH/DD Advisory Committee reviews proposed initiatives as a part of the yearly Scott County budget process and makes recommendations on these initiatives to the Scott County Board of Supervisors for consideration during budget deliberations. The involvement of the MH/DD Advisory Committee in these two activities provides for a mechanism to bring needs into the planning process on an on-going basis.

During the FY2004-FY2006 Strategic Plan development process, the MH/DD Advisory Committee went through a facilitated process to identify, develop and propose three-year plan recommendations. The Committee also identified current issues relating to each goal. Additional issues relating to the three year plan goals may be identified in future years. These recommendations will guide the yearly goals, issues and initiatives undertaken during these time frames.

The MH/DD Advisory Committee recommends the following goals to the Board of Supervisors for adoption as a part of the Scott Management Plan for Mental Health and Developmental Disability Services Three Year Strategic Plan, FY2004- FY2006.

The goal recommendations (listed in order of priority) are as follows:

- Goal 1: Decrease restrictive placements & increase community based integrated and individualized support systems. Estimated Cost 2004 - 2006: Unknown

- Goal 2: In order to ensure responsiveness to current and future needs of persons with disabilities, systems advocacy addressing services and funding should continue as a priority. Estimated Cost 2004-2006: Staff time

- Goal 3: Continue development and implementation of the local managed care system. Estimated Cost 2004-2006: \$240,000

The Board of Supervisors held a public hearing on March 27, 2003, to receive additional input into the Strategic Plan.

The Strategic Plan for FY2003- FY2006 was adopted by the Scott County Board of Supervisors on March 27, 2003.

GOALS & OBJECTIVES
FY 2004 – FY2006

GOAL 1. **Decrease restrictive placements & increase community-based, integrated, and individualized support systems.**

Issues to be addressed:

1. Decrease the number of persons receiving services at the State Hospital Schools.

Assess and facilitate continuation of 100% county paid case management services to families as appropriate.

Refer to local providers for HCBS and ICF-MR services.

2. Support development of safe and affordable housing and supportive services for persons with Mental Health Disabilities and/or Developmental Disabilities.

Monitor Olmstead activities and participate as feasible.

3. Maintain/Restore/Develop the community-based service system.

Restore/Maintain/ Develop community based services at the maximum levels possible based on funding available.

Monitor funding available

Provide “Plan of Reduction” upon request of the Scott County Board of Supervisors

Evaluate restoration of services cut through “Plan of Reduction”, as funding becomes available.

Implement Day Habilitation services under the HCBS Waiver

Work with Community Jail Alternative Advisory Committee in developing services in conjunction with the criminal justice system

Support retention and recruitment of staff by provider agencies to assure on-going community service provision. Estimated Cost 2004 – 2006: Unknown

Provide funding for appropriate personnel cost increases included in HDC and Vera French budgets as is fiscally possible.

Support legislative attention to statewide issue of retention and recruitment of staff.

Support continued implementation of peer support and family support programs.

Encourage and provide support for consumer run programs.

Encourage and provide support for family run programs.

Increase access to programs.

Provide targeted case management services to non-Medicaid applicants for the waiver rather than having these applications processed by the adult service workers.

Provide targeted case management service of initial assessment and referral to persons assigned to waiting lists for employment or residential services.

GOAL 2. In order to ensure responsiveness to current and future needs of persons with disabilities, systems advocacy addressing services and funding should continue as a priority.

Issues to be addressed:

1. On-going advocacy to assure changes are positive and new services, supports, and legislative changes are as responsive to consumer needs as possible.

Monitor and provide input into any proposed rule changes.

Monitor and provide input regarding legislative proposals

Support passage of Mental Health Parity legislation

2. Continued advocacy to support adoption of a growth appropriation which provides for inflation, new persons entering the system, funding of a statewide risk pool and funding equalization between counties.

Participate in statewide staff efforts as requested.

Lobby for legislation that provides sufficient funding and appropriate methodologies of distribution.

Provide information to legislators regarding pending legislation.

Encourage community lobbying for sufficient funding of the service system.

Participate in MH/DD Commission Redesign Project.

3. Continued advocacy relating to Medicaid managed care services and contracts.

Monitor service provision by the Medicaid managed care provider.

Monitor future RFPs and contracts related to Medicaid managed care.

Participate in statewide staff efforts relating to development of RFP and contracts for Medicaid managed care as requested.

GOAL 3. Continue development and implementation of the local managed care system.

Issues to be addressed:

1. Continue development of the computer system.

Implement HIPAA provisions

Complete transition to electronic billing from Authorized Agencies and State of Iowa including implementation of HIPAA code sets when available.

Continue development of reports needed from the mental health system.

Update Scott County mental health computer system into Windows based language

Update protective payee computer system into Windows based language.

2. Collaborate with community in planning and provision of services currently in other arenas.

Participate in Decategorization Project.

Participate in Empowerment Project.

Participate in Community Jail Alternatives Advisory Committee (CJAAC)

COVERED SERVICES

See attached Matrix for covered services by State Chart of Account Code

Below are listed the covered services by the common names generally known to consumers, families, and other service providers. They are listed by the budget control center in which they are found:

SERVICES RELATED TO MENTAL ILLNESS OR CHRONIC MENTAL ILLNESS

:1. Community Services Dept. (CSD) 17G

Mental Health Institute

Iowa Medical and Classification Center

Hospital Inpatient-229 Treatment

Pine Knoll Medications

Out of County (O/C) Services for Persons with Chronic Mental Illness

O/C Residential-Mental Health

O/C Vocational-Mental Health

O/C Medical Assistance-Mental Health

O/C Other-Mental Health

Psychiatric Hospitalization-Voluntary

Psychiatric Inpatient Physician Services-Voluntary

Mental Health Advocate

Hospital Inpatient-229-Evaluation

Physician Services-229-Evaluation

Hospital Inpatient-48 Hour Hold

Physician Services-48 Hour Hold

Attorneys-229 Evaluation

2. Vera French Community Mental Health Center (VF), 51

Outpatient

Community Support Services

Community Services

Case Management

Inpatient

Residential

Day Treatment

Case Monitoring

Employment

SERVICES RELATED TO MENTAL RETARDATION AND OTHER DEVELOPMENTAL DISABILITIES

1. Community Services Dept (CSD), 17G

State Resource Centers

ICF-MR

Out of County (O/C) Services to Persons with Mental Retardation

O/C Residential-Mental Retardation

O/C Vocational-Mental Retardation

O/C Vocational-Mental Retardation

O/C Medical Assistance-Mental Retardation

HCBS-MR

2. Dept. of Human Services, Case Management (DHS), 21B

Case Management

Title XIX Match

100% County Funded

3. Handicapped Development Center (HDC), 43

Residential

Employment Services

Personal Independence Services

SERVICES RELATED TO MI/CMI & MR/DD

Specialized Care & Treatment

Protective Payee

MATRIX REPORT OF SERVICES
SCOTT COUNTY

Account Code	Description	Mental Illness	Chronic Mental Illness	Mental Retardation	Developmental Disability	Other
00000	Unspecified					
00300	Information & Referral					
04000	Consultation	X	X			
05000	Public Education Services					
06000	Academic services					
12000	Purchased Administrative (contracts, MCO, ASO)					
20000	Coordination Services					
21374	Case Management - T19 Match		X	X	X	
21375	Case Management - 100% County			X		
21399	Other Case Management		X	X	X	
22000	Service Management		X			
31000	Transportation (non-Sheriff)		X	X		
32320	Homemaker/Home Health Aid			X		
32321	Chore					
32322	Home Management Services (include PERS)			X		
32325	Respite			X	X	
32326	Guardian/Conservator					
32327	Representative Payee	X	X	X	X	
32328	Home/Vehicle Modification			X		
32329	Supported Community Living		X	X		
32399	Other					
33345	Ongoing Rent Subsidy					
33399	Other Basic Needs Service					
41305	Physiological Tmt. Outpatient		X	X		
41306	Physiological Tmt. Prescription Medicine		X	X		
41307	Physiological Tmt. In-Home Nursing					
41399	Physiological Tmt. Other					
42305	Psychotherapeutic Tmt. Outpatient	X	X			
42309	Psychotherapeutic Tmt. Partial Hospitalization	X	X			
42399	Psychotherapeutic Tmt. Other	X	X			
43000	Evaluation	X	X			

44363	Day Treatment Services	X	X		
44396	Community Support Programs		X		
44397	Psychiatric Rehabilitation		X		
44399	Other				
50360	Sheltered Workshop Services		X	X	X
50362	Work Activity Services			X	X
50364	Job Placement Services				
50367	Adult Day Care				
50368	Supported Employment Services		X	X	X
50369	Enclave			X	
50399	Other Vocational Services				
63310	Comm Supervised Apt Living (Comm. 1-5 Bed)				
63314	RCF (Comm. 1-5 Bed)		X	X	
63315	RCF/MR (Comm. 1-5 Bed)			X	
63316	RCF/PMI (Comm. 1-5 Bed)		X		
63317	Nursing Facility (Comm. 1-5 Bed)				
63318	ICF/MR (Comm. 1-5 Bed)			X	X
63329	Supported Community Living (Comm. 1-5 Bed)			X	
63399	Other (Comm. 1-5 Bed)				
64310	Comm Supervised Apt Living (Comm. 6-15 Bed)				
64314	RCF (Comm. 6-15 Bed)		X	X	
64315	RCF/MR (Comm. 6-15 Bed)			X	
64316	RCF/PMI (Comm. 6-15 Bed)		X		
64317	Nursing Facility (Comm. 6-15 Bed)				
64318	ICF/MR (Comm. 6-15 Bed)			X	X
64399	Other (Comm. 6-15 Bed)				
65310	Comm Supervised Apt Living (Comm. 16+ Beds)				
65314	RCF (Comm. 16+ Beds)		X	X	
65315	RCF/MR (Comm. 16+ Beds)			X	
65316	RCF/PMI (Comm. 16+ Beds)		X		
65317	Nursing Facility (Comm. 16+ Beds)				
65318	ICF/MR (Comm. 16+ Beds)			X	X
65399	Other (Comm. 16+ Beds)				
71319	Inpatient (State MHI)	X	X		
71399	Other (State MHI)	X	X		
72319	Inpatient (State Hosp. School)			X	X
72399	Other (State Hosp. School)			X	X
73319	Inpatient (Other Priv./Public	X	X		

	Hospitals)					
73399	Other (Other Priv./Public Hospitals)	X	X			
74300	D & E Related to Commitment	X	X			
74353	Sheriff Transportation	X	X			
74393	Legal Representation (cmtmt court costs/legal fees)	X	X			
74395	Mental Health Advocates	X	X			
74399	Other/Commitments	X	X			

PROVIDER NETWORK

Scott County currently operates a modified preferred provider system within the network service area and with out-of-county service (treatment of covered persons outside the network service area) requiring pre-admission certification and prior authorization by the Scott County Community Services Dept.

AUTHORIZED AGENCIES

The Scott County Board of Supervisors has designated the Vera French Community Mental Health Center, the Handicapped Development Center, and the Iowa Dept. of Human Services Case Management Unit as Authorized Agencies of Scott County. These agencies are the preferred providers of community based residential, outpatient, habilitative, and rehabilitative services. The Authorized Agencies and the services provided by each are as identified below:

Handicapped Development Center: Home and Community Based Waiver Services, ICF-MR, RCF-MR, Employment Services, Personal Independence, Respite.

Vera French Community Mental Health Center: RCF-PMI, Outpatient, Community Support, Consultation I Education (Community Services), Day Treatment, Inpatient Physician, Targeted Case Management (CMI), Case Monitoring, Employment Services.

Dept. of Human Services: Targeted Case Management (MR/DD)

OTHER DESIGNATED NETWORK PROVIDERS

Scott County has also designated Genesis Medical Center as the preferred community based provider of acute care mental health services for persons with legal settlement in Scott County being provided services under court orders related to Chapter 229 of the Iowa Code. Inpatient evaluation prior to hearing and forty-eight hour hold inpatient services are considered emergency services. Authorization for such services is detailed in the Covered Services List, Section V. Acute level treatment services following hearing may be authorized by the Community Services Dept. Mental Health Coordinator at the time of hearing.

Genesis Medical Center is also the preferred provider for voluntary inpatient hospitalization as detailed in the Covered Services List, Section V. Voluntary inpatient hospitalization funding requires the authorization of the Community Services Dept. through the Mental Health Coordinator.

Genesis Medical Center, through its Home Health Care Division, also provides Home and Community Based Waiver Services. See Covered Services List, Section V.

New Choices, Inc. provides Home and Community Based Waiver Services.

Scott County will continue to use the state facilities for services as may be determined most appropriate and cost effective. The state-operated facilities most commonly used by Scott County are the Glenwood Resource Center, the Woodward Resource Center, and the Mental Health Institute at Independence. Other Mental Health Institutes are used when appropriate based on Dept. of Human Services criteria. Admission to the state facilities requires authorization of the Community Services Dept. through the appropriate coordinator. The Iowa Medical and Classification Center at Oakdale is also paid through this plan.

The providers identified below are considered Designated Network Provider. The services provided by each entity are also listed.

Genesis Medical Center: Psychiatric Nursing Evaluation related to Outpatient 229 Evaluations; Psychiatric Inpatient admissions for 1) Evaluation prior to hearing for 229 commitments, 2) 229 48-hour holds, 3) Acute treatment under 229 commitment order following hearing, Voluntary psychiatric inpatient admissions; Crisis Line, and Home and Community Based Waiver-MR.

New Choices: Home and Community Based Waiver-MR

Mental Health Institute: Psychiatric Inpatient for 1) Evaluation prior to hearing for 229, 2) Acute treatment under 229 commitment order, and 3) Voluntary admissions.

Glenwood & Woodward Resource Centers: ICF-MR

Iowa Medical and Classification Center: District Court ordered services.

OUT OF COUNTY PROVIDERS

Providers outside of the community will be considered “out of network plan” providers and may be used by Scott County when such are considered to be the most appropriate and cost effective. Funding for any “out of plan” services require the authorization of the Community Services Dept. through the appropriate Coordinator. (NOTE: Strict limitations apply.) All service must be provided within the State of Iowa.

ACCESS POINTS

The Authorized Agencies and Other Designated Network Providers may act as access points. The Authorized Agencies have delegated responsibilities under the Management Plan and may assess need, determine eligibility, and initiate services as described in the Management Plan Policy & Procedure Manual. Other Designated Network Providers may act as access points and facilitate contact with the appropriate Community Services Dept. Coordinator.